

Peer Power x NHS Violence Reduction Programme
Youth Engagement June/July 2022
"I Statements" for KPIs

Summary

From March – July 2022, the Young Partners from Peer Power co-produced, designed and delivered a series of workshops with other young people in community settings within the three Vanguard areas:

1. Bruce Grove Youth Space, Tottenham (North Central London Vanguard)
2. Waltham Forest Youth Offending Service, Leytonstone (North East London Vanguard)
3. Active Communities Network, Walworth (South East London Vanguard)

Our Young Partners and Peer Leaders Rico, Alexys, Louise, Tanvir, Rose along with staff members Aaliyah, TJ, Shaheem and Barney delivered these sessions.

Below are the I Statements generated from the second of these two workshops in each location, and have been co-produced with the young people in each setting.

1. Bruce Grove Youth Space (Tottenham)

16 young people, 11 – 21 years old

- *"I need healthcare staff to have good pay and a secure home life to be able to support me properly"*
- *"I need more understanding, compassion and relatability from healthcare professionals"*
- *"We need professionals we can trust."*
- *"We need professionals to take the time to build trust with us."*
- *"We need professionals to be gentle and nice, and to not discriminate. Distract us with something nice."*
- *"We need more staff – there are always staff shortages. Sometimes they're in a rush and don't respect you. We need doctors to take their time and treat us more respectfully and appropriately."*

- *"I need the opening times for surgeries on the internet to be accurate – closing times are too tight."*
- *"I need better access to free condoms."*
- *"I need professionals to have more knowledge of different languages, so they can communicate better with me."*

2. Waltham Forest Youth Offending Service (Leytonstone)

6 young people, aged 16 – 20 years old.

- *"I need to be able to trust A&E staff not to call the police on me when I've been stabbed or attacked. I need to be treated as a patient rather than a suspect."*
- *"We need more confidentiality between professionals – more young people would get medical support if they weren't scared of them calling the police."*
- *"I need professionals to understand my story – most people don't see that type of life. No one will ever understand, not unless you've lived it. It's important for professionals to be from similar backgrounds to us."*
- *"Treat us how you would treat each other."*
- *"We need healthcare professionals to be paid more, so they can support us better."*
- *"I need professionals to keep to their word."*
- *"I need the NHS to take all of this on board and change things."*

3. Active Communities Network (Walworth)

8 young people, 18-24 years old

- *"I need advertisements for local healthcare services on social media (Instagram, Snapchat, Ads on YouTube etc.). These need to be easy to click through (direct links) and use QR codes to be accessible."*
- *"We need adverts that are more targeted towards younger people, and for young people to be involved in designing them."*

- *"I need more voluntary opportunities at hospitals/in community outreach programmes/as work experience to take more of an active role in local healthcare services."*
- *"If I give my feedback/input, I need to see where it goes. I need more accountability."*
- *"I need to feel comfortable in my body when interacting with healthcare professionals, especially when they are handling my body."*
- *"I need to feel comfortable, heard and listened to by professionals."*
- *"I want to feel like a person and not a case study – I don't just want to hear about problems and solutions."*
- *"I need my full story to be heard – my past together with my full story, not just to be taken in the moment."*
- *"After getting support, I need to feel less anxious or worried than when I came in."*
- *"I need to come out with something tangible that I can change."*
- *"I need clear action points from professionals about what needs to be done, and these need to be followed up on next time."*
- *"I need to feel actually cared for."*
- *"I need to feel assured, and relieved. I need to feel like I made the right decision by seeking help."*

Please note that a full summary of the conversations will be available in August. This resource will then be shared with the NHS VRP, and with other partners, as well as with the young people from these settings so they can see where their work has gone. Each of these "I Statements" has a story attached to it, and more detail will be given in that summary along with accounts from Young Partners.